

**24 Hour
Account Access**

Telephone Teller is a convenient service that allows you to access your SageLink account 24 hours a day, 7 days a week! Now you can do the following and more anywhere you have a phone:

- ◆ Find out if a check has cleared your account.
- ◆ Check account balances.
- ◆ Review transaction history.
- ◆ Transfer money between accounts.
- ◆ Transfer money to make a payment.

Telephone Teller is easy to use. If this is your first time using the system, take a moment and write down the following information before you call:

- ◆ Member number
- ◆ Personal ID number (This is the four digit code we gave you when you signed up for Telephone Teller.)
- ◆ The account ID code of any account you wish to access. Common ID codes are as follows:
 - 000 = Regular savings
 - 001 – 009 = Sub savings
 - 030 – 039 = High Yield savings
 - 010 – 019 = Checking

If you have a loan, certificate or secondary savings account and you don't know the ID code for that account, you can find it listed on your statement or just ask us! Inside this brochure is a complete menu of the telephone teller system.



Headquarters
311 N. Saginaw St.
Durand, MI 48429

G-3311 Van Slyke
Flint, MI 48507

3378 Lennon Rd.
Flint, MI 48507

9189 Miller Rd.
Swartz Creek, MI 48473

898 W Corunna Ave
Corunna, MI 48817

1465 N. M-52
Owosso, MI 48867

4265 Five Oaks Dr.
Lansing, MI 48911

Mailing Address
P.O. Box 108
Durand, MI 48429

Local Genesee County	810-767-8370
Local Shiawassee County	989-541-2001
Local Ingham County	517-887-1611
Toll Free.....	800-936-1077

www.sagelinkcu.com



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"Your Wise Financial Connection"



Top Menu

- 1 - Experience Users
- 2 - General Information
- 3 - Instructions
- 4 - Vender Check Authorization

Main Menu

- 1 - Transactions
- 2 - Inquires
- 3 - Pin Change
- 4 - Rates/General Info
- 5 - Different Member #



1 - Transaction

- 1 - From Checking Acct.
- 2 - From Savings Acct.
- 3 - From Loan Acct.

2 - Inquiries

- 1 - Balance On All Accts.
- 2 - Checking Inquiries
- 3 - Savings Inquiries
- 4 - Loan Inquiries
- 5 - Credit Card Inquiries

3 - Change PIN

Member can customize their PIN number

4 - General Info

- 1 - Office Hours & Locations
- 2 - Interest Rates

1 - From Checking Acct.

- 1 - XFER To Loan
- 2 - XFER To Savings
- 3 - XFER To Credit Cad
- 4 - XFER To Another Account
- 5 - STOP A Check

2 - From Savings Acct.

- 1 - XFER To Loan
- 2 - XFER Among Savings Acct.
- 3 - XFER To Checking Acct.
- 4 - XFER To Credit Card
- 5 - Access Another Savings

1 - From Line of Credit

- 1 - XFER To Checking
- 2 - XFER To Savings

2 - Checking Inquiry

- 1 - Acct. Balance

2 - Withdrawal Inquiry

- 1 - Specific Paid Check
- 2 - List Of Most Recent Withdrawals
- 3 - List Of Most Recent Posted Checks

3 - Deposit Inquiry

- 1 - Most Recent Deposits
- 2 - Most Recent Payroll Deposits

4 - ATM Inquiry

5 - Dividend Inquiry

- 1 - Current Dividend
- 2 - YTD/Prior Year Dividend

6 - Most Recent Transactions

3 - Savings Inquiry

- 1 - Acct. Balance

2 - Withdrawal Inquiry

- 3 - Deposit Inquiry**
- 1 - Most Recent Deposits
- 2 - Most Recent Payroll Deposits
- 3 - Access Another Savings Acct.

4 - ATM Inquiry

5 - Dividend Inquiry

- 1 - Current Dividend
- 2 - YTD/Prior Year Dividend
- 3 - Change Share ID

6 - All Transactions

4 - Loan Inquiries

- 1 - Loan Balance
- 2 - All Loan Balances
- 3 - LOC Available
- 4 - Payoff Inquiry
- 5 - Interest Inquiry

5 - Credit Card Inquiry

- 1 - Balance Inquiries
- 2 - Payment Inquiries

Share IDs

- 000 = Regular Savings
- 001-009 = Sub Savings
- 040-048 = Sub Savings
- 010-019 = Checking
- 050-059 = Christmas Club
- 020-029 = Flex IRA
- 030-039 = High Yield Savings